

Data Protection Policy

For the purposes of our services

In association with Edgmond Group Ltd

This website is hosted by The Studio 4 Creative Ltd, a company registered in England and Wales, company number 6585985. The Studio 4 Creative limited take specific steps as required by applicable data protection laws to ensure that appropriate security measures are put in place, to protect your personal information from unlawful and unauthorised processing and accidental data breaches or destruction.

All website or online hosting accounts are backed up on a regular basis to ensure any chance of data loss is kept to a minimum. These backups are stored on a separate remote server and kept for a minimum of 2 weeks.

Servers are fully managed and monitored 24/7 to ensure maximum uptime and offer a minimum 99.99% uptime (excluding planned maintenance as required)

The Studio 4 Creative limited will retain client's information for as long as necessary to comply with the active agreement between the buyer and seller. Once the agreement has ended, data will be held for up to 3 years, unless requested to be removed from the database.

The Studio 4 Creative limited do not store credit card information on their servers. All payments are processed by a nominated third party payment processor agreed with the client prior to implementation.

In common with other websites, log files are stored on the web server saving details such as the visitor's IP address, browser type, referring page and time of visit. This information is not used to track individual visitors to this website. Cookies may be used to remember visitor preferences when interacting with the website. You may be able to block cookies via your browser settings but this may prevent you from access to certain features of the website.

People should use the contact form for the purpose in which it is intended. Any malicious use of the contact form could result in legal action.

The Studio 4 Creative limited do not share personal information with companies outside of The Studio 4 Creative Ltd other than those who have a part in the running of the client's business activities. These companies use the information provided solely for this purpose and at no time will the information be used for commercial gain. We reserve the right to update this policy at any time.